

Regulation and working with Celebrants

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Issues for Celebrants

- Registration
- Standards
- Indemnity Insurance



Issues for Celebrants cont.

- Terms & Conditions
- Clarity about costs
- Complaints



Why is regulation necessary?

- Baby ashes
- Infant Cremation Commission – Lord Bonomy
- National Cremation Investigation – Dame Elish Angiolini QC
- Recommendations for everyone involved in the funeral process



Recommendations for Funeral Directors

- Regulation of the funeral profession, including the introduction of licensing
- An Inspector of Funeral Directors has been appointed
- Increased training
- Returning ashes to parents or next of kin where this has been requested
- Introduction of standards which are set out in statute



What might regulation look like?

- Standards which are set out in statute
- Inspector of Funeral Directors
- Licensing
- Inspection
- Public interest



Regulation

- Public Assurance
- Public Trust
- Public Confidence
- Government Imperative



Overview of Powers

- Appointments
- Registration
- Standards
- Compliance
- Enforcement



Broader Jurisdiction

- Costs
- Complaints
- Guidance



Registration

- People
- Product
- Place
- Premises / business
- Threshold for entry
- Education



Standards

- Code of Practice
- Associated guidance
- Inspection
- Enforcement



Complaints

- Current procedure
- Independent conciliation
- Managing claims
- Volume

